

# Xaiv Koj Lub HMO

Lub Cuaj Hlis Ntuj 2004



Tej zaum cov lus qhia hauv no tau pauv txij  
thaum luam tawm.

Cov lus qhia hauv phau ntawv no yog rau  
Wisconsin Medicaid thiab BadgerCare  
HMO cov kev pab.

Muaj lus nug? Hu dawb ntawm  
1-800-291-2002  
(Txhais ua lus Mev thiab lus Hmoob).

## **Nyob zoo txog Cov Neeg Koom Uas Tej Zaum Yuav Koom Hauv HMO:**

Feem ntau cov tsev neeg uas koom hauv Wisconsin Medicaid thiab BadgerCare tau txais lawv cov kev pab kho mob los ntawm HMOs (Cov Koom Haum Pab Them Nqi Kho Mob). Phau ntawv no yuav pab koj xaiv ib lub HMO rau koj tsev neeg. Koj yuav tsum xaiv tib lub HMO rau tag nrho cov neeg hauv tsev neeg uas tsim nyog.

Tsis yog tias tag nrho cov HMO hauv phau ntawv no yuav muaj rau koj. Koj daim ntawv HMO Xaiv Kev Koom muaj cov HMOs uas koj yuav xaiv tau, tiam sis cov HMOs uas sau tias "puv" tsis muaj chaw rau cov neeg koom tshia.

Koj yuav tsum koom hauv ib lub HMO yog tias muaj ob los sis ntau lub HMOs rau koj. Yog tias tsuas muaj ib lub hauv koj cheeb tsam xwb, hu rau HMO Tus Neeg Pab Txog Kev Koom es xyuas seb kev koom hauv HMO puas yuav yog ib qho uas zoo tshaj rau koj.

**Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom** muaj hu dawb rau ntawm **1-800-291-2002** thaum 7:00 teev sawv ntxov txog 6:00 teev tsaus ntuj Zwj Hli (Monday) txog Zwj Kuab (Friday) los teb koj cov lus nug txog kev nkag hauv HMO. Tus Neeg Pab Txog Kev Koom muaj cov ntawv txhais lus rau cov neeg uas xav tau.

Tus Neeg Pab Txog Kev Koom yuav qhia tau rau koj seb koj tus kws kho mob puas txais Medicaid thiab BadgerCare HMOs. Tus Neeg Pab Txog Kev Koom tseem muab koj koom tau rau hauv lub HMO uas koj xaiv hauv xov tooj los sis lawv yuav pab koj sau daim ntawv.

Ua tsaug uas koj xaiv koj qhov Wisconsin Medicaid thiab BadgerCare HMO!

## **Cov Sob Teem**

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## **Xaiv Lub HMO Uas Zoo Tshaj Rau Koj Cov Kev Xav Tau Ntawm Kev Kho Mob**

Thaum uas koj xaiv ib lub HMO, tag nrho cov neeg hauv tsev neeg nyob rau koj daim ntawv HMO Xaiv Kev Koom yuav tsum tau txais kev pab kho mob los ntawm lub HMO ntawv. Nws tseem ceeb heev uas yuav tau xaiv lub HMO uas yuav zoo rau tag nrho cov neeg hauv tsev neeg. Nws tseem ceeb heev uas yuav tau kawm txog cov HMOs hauv koj cheeb tsam uas muab kev pab los ntawm Wisconsin Medicaid thiab BadgerCare HMO qhov kev pab.

Nyeem cov ntaub ntawv txog HMOs kom zoo zoo. Xyuas tag nrho cov lus qhia uas muaj rau hauv. Koj puas paub leej twg uas siv cov HMOs no? Yog paub, nug lawv txog lub HMO.

### **Siv sij hawm los teb cov lus nug no ua ntej koj xaiv koj lub HMO:**

#### **Cov Chaw Muab Kev Pab Kho Mob thiab Cov Chaw Kho Mob Me**

- Cov kws kho mob uas koj tsev neeg siv puas nyob hauv cov HMOs no?
- Lub tsev kho mob me uas koj tsev neeg mus puas muaj feem nrog rau cov HMOs no?
- Puas muaj leej twg hauv tsev neeg mus cuag ib tug kws kho mob tshwj xeeb uas koom nrog rau ib lub HMO?

#### **Tsev Kho Mob thiab Chaw Nqa Tshuaj (Khw Muag Tshuaj)**

- Lub tsev kho mob los sis qhov chaw nqa tshuaj uas koj tsev neeg nyiam siv puas koom nrog rau ib lub HMO?
- Puas muaj ib lub tsev kho mob los sis chaw nqa tshuaj nyob ze uas koom nrog rau ib lub HMO?

#### **Lwm Cov Kev Tuav Pov Hwm Kho Mob**

Koj puas muaj lwm cov kev tuav pov hwm kho mob? Koj yuav tau mus cuag qhov chaw muab kev pab kho mob uas txais koj qhov kev tuav pov hwm tov nrog rau koj qhov HMO. Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom yuav qhia tau rau koj seb koj yuav muab koj qhov kev koom hauv HMO piv li cas nrog rau koj qhov kev tuav pov hwm tov kom koj siv tau tag nrho ob qho kev tuav pov hwm kho mob. Hu rau Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb).

#### **Lwm Cov Neeg Muab Kev Pab**

Puas muaj lwm cov neeg muab kev pab uas koj tsev neeg siv, xws li kws kho hniav, kws kho qhov muag, thiab cov neeg tawm tswv yim, uas koom nrog rau HMO?

#### **Cov Sij Hawm Tom Chav Fai**

- Cov sij hawm qhib uas cov kws kho mob los sis cov chaw kho mob me thiab lwm cov chaw muab kev pab kho mob uas nrog rau HMO?
- Lawv puas muaj sij hawm qhib thaum tsaus ntuj?

#### **Cov Kev Pab Txog Kev Kaj Huv Ntawm Cev uas Tshwj Xeeb**

- HMO puas muaj tej yam kev pab tshwj xeeb uas yuav pab tau koj tsev neeg cov kev xav tau?
- HMO puas muaj kev pab kho mob dawb?

**Yog tias koj xav tau kev pab, thov hu rau Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb).**

## Wisconsin Medicaid HMO Daim Yuaj Qhia Seb Ua Tau Zoo Npaum Li Cas

Muaj ntau yam uas yuav tau xav txog thaum uas xaiv ib lub HMO. Muaj cov kws kho mob twg, cov chaw kho mob me twg, thiab cov tsev kho mob loj twg? Lawv nyob rau qhov twg? Lub HMO twg yog lub uas ua tau zoo tshaj plaws txog kev tu thiab kev pab uas tseem ceeb rau koj? **HMO Daim Yuaj Qhia Txog**

**Seb Ua Tau Zoo Npaum Li Cas** yuav pab tau koj txog qhov kev txiav txim uas tseem ceeb no. Nws muab ib lub HMO piv nrog rau lwm lub hais txog tsib cheeb tsam ntawm kev kho mob (HealthChecks, txhaj tshuaj, thiab kev soj ntsuam txog lead rau cov menuam; kev soj ntsuam hauv chaw mos rau cov poj niam; thiab kev soj ntsuam txog qhov puas hlwb thiab kev siv yeeb siv tshuaj) thiab plaub cheeb tsam ntawm kev txaus siab ntawm cov neeg koom (kev pab cov neeg, kev tau qhov kev pab, qhov kev pab them nqi kho mob, thiab qhov kev pab kho mob). Yog xav paub ntxiv txog HMOs, hu rau Wisconsin Medicaid HMO Tus Neeg Pab Txog Kev Koom ntawm **1-800-291-2002** (hu dawb).

**Tus Yuam Sij rau Kev Muab Paj Xyeem (Lus Cim: Tsuas qhia txog ib lub HMO uas nyob siab tshaj los sis qis tshaj qhov nruab nrab thaum uas qhov sib txawv ntawv ntau txaus los qhia tau tias yeej muaj ib qho txawv ntawm qhov kev ua.)**

CCC Siab tshaj qhov nruab nrab (piv rau lwm cov HMOs)

CC Nruab nrab (piv rau lwm cov HMOs)

C Qis tshaj qhov nruab nrab (piv rau lwm cov HMOs) (tsis tau txhais hais tias ib lub HMO muab kev pab tu tsis zoo los sis kev pab tsis zoo, tiام sis tsuas hais tias HMO tau paj xyeem qis tshaj qhov nruab nrab thaum uas piv rau lwm cov HMOs)

| Wisconsin Medicaid 2003 HMO Daim Yuaj Qhia Seb Ua Tau Zoo Npaum Li Cas |  |              |                      |                                  |                       |  |                             |                      |                 |
|--|--|--------------|----------------------|----------------------------------|-----------------------|--|-----------------------------|----------------------|-----------------|
|  | HMO Kev Qhia Txog Kev Kaj Huv Ntawm Cev <sup>1</sup> |              |                      |                                  |                       | Kev Txaus Siab Ntawm Cov Neeg nyob hauv HMO <sup>2</sup> |                             |                      |                 |
|  | Soj Ntsuam Kev Kaj Huv Ntawm Cev                     | Txhaj Tshuaj | Soj Ntsuam Txog Lead | Soj Ntsuam Txog Poj Niam Lub Cev | Soj Ntsuam txog MH/DA | Kev Pab Cov Neeg   | Tau Cov Kev Pab Uas Xav Tau | Kev Them Nqi Kho Mob | Kev Pab Kho Mob |
| <b>Atrium Health Plan</b>  | CCC  | CC           | CC                   | CC                               | CC                    | CC   | CC                          | CC                   | CC              |
| <b>Dean Health Plan</b>  | CCC  | CC           | C                    | C                                | CCC                   | CC   | CC                          | CC                   | CC              |
| <b>Group Health Cooperative of Eau Claire</b>                          | CCC  | CC           | CC                   | CC                               | CCC                   | CC   | CC                          | CC                   | CC              |
| <b>Group Health Cooperative of South Central Wisconsin</b>             | CC   | CC           | C                    | C                                | C                     | CC   | CCC                         | CCC                  | CC              |
| <b>Health Tradition Health Plan</b>                                    | CCC  | CC           | CC                   | CCC                              | CCC                   | CC   | CCC                         | CC                   | CC              |
| <b>Managed Health Services</b>   | C  | CC           | CC                   | CCC                              | C                     | CC   | C                           | CC                   | CC              |

| Wisconsin Medicaid 2003 HMO Daim Yuaj Qhia Seb Ua Tau Zoo Npaum Li Cas |  |                 |                         |   |                             |  |                                   |                         |                    |
|--|--|-----------------|-------------------------|---|-----------------------------|--|-----------------------------------|-------------------------|--------------------|
|  | HMO Kev Qhia Txog Kev Kaj Huv Ntawm Cev <sup>1</sup> |                 |                         |   |                             | Kev Txaus Siab Ntawm Cov Neeg nyob hauv HMO <sup>2</sup> |                                   |                         |                    |
|  | Soj Ntsuam<br>Kev Kaj Huv<br>Ntawm Cev               | Txhaj<br>Tshuaj | Soj Ntsuam<br>Txog Lead | Soj Ntsuam<br>Txog Poj<br>Niam Lub<br>Cev | Soj Ntsuam<br>txog<br>MH/DA | Kev Pab Cov<br>Neeg                                      | Tau Cov Kev<br>Pab Uas Xav<br>Tau | Kev Them<br>Nqi Kho Mob | Kev Pab Kho<br>Mob |
| <b>MercyCare<br/>Insurance<br/>Company</b>                             | CCC  | CC              | CC                      | CCC                                       | CCC                         | CC   | CC                                | C                       | CC                 |
| <b>Network<br/>Health Plan</b>   | C  | CC              | CC                      | CCC                                       | CCC                         | CC   | CC                                | CC                      | CC                 |
| <b>Security<br/>Health Plan</b>  | CCC  | CCC             | CCC                     | CC  | CCC                         | CC   | CC                                | CCC                     | CC                 |
| <b>Touchpoint<br/>Health Plan</b>                                      | CCC  | CCC             | CCC                     | CC  | CCC                         | CC   | CC                                | C                       | CC                 |
| <b>UnitedHealth-<br/>care of<br/>Wisconsin</b>                         | CC   | C               | C                       | CC  | C                           | CC   | C                                 | C                       | CC                 |
| <b>Unity Health<br/>Insurance</b>                                      | CC   | C               | C                       | C   | C                           | CC   | CC                                | CCC                     | CC                 |
| <b>Valley Health<br/>Plan</b>  | CC   | CC              | CC                      | CC  | CC                          | CC   | CCC                               | CCC                     | CC                 |

<sup>1</sup> Cov kev muab paj xyeem yog nyob raws cov lus qhia los ntawm HMOs txog cov kev pab uas lawv muab rau cov neeg uas koom hauv Medicaid thiab BadgerCare hauv 2002.

<sup>2</sup> Cov kev muab paj xyeem yog nyob raws cov lus nug ntawm cov neeg koom hauv Medicaid thiab BadgerCare uas ua hauv 2002.

## HMO Cov Cheeb Tsam Uas Muab Kev Pab

Daim cuam khoov hauv qab qhia txog lub nras uas Wisconsin Medicaid thiab BadgerCare HMOs muab kev pab rau. Tus yuam sij rau daim cuam khoov yog nyob sab hauv qab ntawm nplooj ntawv.

|   | Adams | Ashland | Barron | Bayfield | Brown | Buffalo | Burnett | Calumet | Chippewa | Clark | Columbia | Crawford | Dane | Dodge | Door | Douglas | Dunn | Eau Claire | Florence | Fond du Lac | Forest | Grant | Green | Green Lake | Iowa | Iron | Jackson | Jefferson | Juneau | Kenosha | Kewaunee | La Crosse | Lafayette | Langlade | Lincoln | Manitowoc |
|---|-------|---------|--------|----------|-------|---------|---------|---------|----------|-------|----------|----------|------|-------|------|---------|------|------------|----------|-------------|--------|-------|-------|------------|------|------|---------|-----------|--------|---------|----------|-----------|-----------|----------|---------|-----------|
| Atrium Health Plan                                  | P     | A       | P      |          | P     | P       |         | A       |          | A     |          |          | P    | A     | A    |         | P    |            | P        |             | P      |       | P     |            | P    | A    |         | A         |        |         |          |           |           |          |         |           |
| Dean Health Plan                                    |       |         |        |          |       |         |         |         |          | A     | P        |          |      |       |      |         | P    |            |          |             |        |       |       |            | P    |      |         |           | P      |         |          |           |           |          |         |           |
| Group Health Cooperative of Eau Claire              | P     | A       | P      |          | P     | P       |         | A       | P        |       |          |          |      | P     | A    | A       |      |            |          |             |        |       |       | P          |      |      |         |           |        |         |          |           |           |          |         |           |
| Group Health Cooperative of South Central Wisconsin |       |         |        |          |       |         |         |         |          |       |          | A        |      |       |      |         |      |            |          |             |        |       |       |            |      |      |         |           |        |         |          |           |           |          |         |           |
| Health Tradition Health Plan                        |       |         |        |          | P     |         |         |         |          | P     |          |          |      |       |      |         |      |            |          |             |        |       |       |            |      |      |         |           |        |         | A        |           |           |          |         |           |
| Managed Health Services                             |       |         |        |          | A     |         | A       |         |          |       |          | A        |      |       |      |         | A    |            | A        |             |        | P     | A     |            |      |      |         |           |        |         |          | A         |           |          |         |           |
| MercyCare Insurance Compnay                         |       |         |        |          |       |         |         |         |          |       | P        |          |      |       |      |         |      | P          |          |             |        | P     |       |            |      |      |         |           |        |         |          |           |           |          |         |           |
| Network Health Plan                                 |       |         |        |          | A     |         | A       |         |          |       |          | A        |      |       |      |         | A    |            | A        |             |        | P     | A     |            |      | P    | A       |           |        |         |          | A         |           |          |         |           |
| Security Health Plan                                | P     | P       | A      |          |       |         |         | A       | A        |       |          |          |      |       |      | A       |      | A          |          |             |        | P     | A     |            |      | P    |         |           |        |         |          | A         | A         |          |         |           |
| Touchpoint Health Plan                              |       |         |        |          | A     |         | A       |         |          |       |          |          |      |       |      |         | P    |            | A        |             |        |       |       |            |      |      |         |           |        |         |          |           |           |          |         |           |
| UnitedHealth-care of Wisconsin                      |       |         |        |          |       |         |         |         |          |       |          |          |      |       |      |         |      |            |          |             |        |       |       |            |      |      |         |           |        |         |          |           |           |          |         |           |
| Unity Health Insurance                              |       |         |        |          |       |         |         |         |          |       |          |          | A    |       |      |         |      |            |          |             |        |       |       |            |      |      |         |           |        |         |          |           |           |          |         |           |
| Valley Health Plan                                  |       |         | A      |          |       |         |         |         |          |       |          |          |      |       |      |         |      |            |          |             |        |       |       |            |      |      |         |           |        |         |          |           |           |          |         |           |

A = HMO pab tag nrho lub nras  
P = HMO tsuas pab ib seem ntawm lub nras

|  | Marathon | Marinette | Marquette | Menominee | Milwaukee | Monroe | Oconto | Oneida | Outagamie | Ozaukee | Pepin | Pierce | Polk | Portage | Price | Racine | Richland | Rock | Rusk | St. Croix | Sauk | Sawyer | Shawano | Sheboygan | Trempealeau | Taylor | Vernon | Vilas | Walworth | Washington | Waukesha | Waupaca | Waushara | Winnebago | Wood |
|--|----------|-----------|-----------|-----------|-----------|--------|--------|--------|-----------|---------|-------|--------|------|---------|-------|--------|----------|------|------|-----------|------|--------|---------|-----------|-------------|--------|--------|-------|----------|------------|----------|---------|----------|-----------|------|
| <b>Atrium Health Plan</b>                                  |          |           |           |           |           | A      |        |        |           |         | P     | P      | P    |         |       |        | P        | P    | P    | P         |      |        |         |           |             | A      | A      |       | A        |            |          |         |          |           |      |
| <b>Dean Health Plan</b>                                    |          |           |           |           |           |        |        |        |           |         |       |        |      |         |       |        | P        |      | P    |           |      |        |         |           |             | P      |        |       |          |            |          |         |          |           |      |
| <b>Group Health Cooperative of Eau Claire</b>              |          |           |           |           |           |        |        |        |           |         | P     | P      | P    |         |       |        |          | A    | P    |           | P    |        |         |           |             |        |        |       | A        |            |          |         |          |           |      |
| <b>Group Health Cooperative of South Central Wisconsin</b> |          |           |           |           |           |        |        |        |           |         |       |        |      |         |       |        |          |      |      |           |      |        |         |           |             |        |        |       |          |            |          |         |          |           |      |
| <b>Health Tradition Health Plan</b>                        |          |           |           |           |           | P      |        |        |           |         |       |        |      |         |       |        |          |      |      |           |      |        |         |           |             | P      | P      |       |          |            |          |         |          |           |      |
| <b>Managed Health Services</b>                             | A        |           |           | A         |           |        | A      | A      |           |         |       |        |      |         |       | P      | A        |      |      |           |      |        |         | A         |             |        | A      | A     | A        | A          | A        | A       | A        |           |      |
| <b>MercyCare Insurance Company</b>                         |          |           |           |           |           |        |        |        |           |         |       |        |      |         |       |        |          | A    |      |           |      |        |         |           |             |        | A      |       |          |            |          |         |          |           |      |
| <b>Network Health Plan</b>                                 | A        |           |           | A         |           |        | A      | A      |           |         |       |        |      |         |       | P      |          |      |      |           |      |        |         | A         |             |        | A      | A     | A        | A          | A        | A       | A        |           |      |
| <b>Security Health Plan</b>                                | A        |           |           |           |           | A      |        |        |           |         |       |        |      |         |       | A      | A        |      | A    |           | A    |        | A       |           | A           | P      |        |       | P        |            |          | A       |          |           |      |
| <b>Touchpoint Health Plan</b>                              |          |           | A         | A         |           | A      | A      |        |           |         |       |        |      |         |       |        |          |      |      |           |      |        | A       |           |             |        |        |       |          | A          | A        | A       |          |           |      |
| <b>UnitedHealth-care of Wisconsin</b>                      |          |           |           | A         |           |        |        |        |           |         |       |        |      |         |       | A      |          |      |      |           |      |        |         |           |             |        |        |       |          |            |          | A       |          |           |      |
| <b>Unity Health Insurance</b>                              |          |           |           |           |           |        |        |        |           |         |       |        |      |         |       |        |          |      |      |           |      |        |         |           |             |        |        |       |          |            |          |         |          |           |      |
| <b>Valley Health Plan</b>                                  |          |           |           |           |           |        |        |        |           |         |       |        |      |         |       |        |          |      |      |           |      |        |         |           |             |        |        |       |          |            |          |         |          |           |      |

A = HMO pab tag nrho lub nras

P = HMO tsuas pab ib seem ntawm lub nras



## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj<br>Cov Chaw Kho Mob<br>Uas Muab Kev Pab Ua<br>Ntej (PCPs) | Cov Nroog uas Muaj Cov Chaw<br>Kho Mob Uas Muab Kev Pab Ua<br>Ntej (PCPs) | Cov Tsev Kho Mob hauv Nras   |
|---|---|--|
| Ashland   | Ashland   | Ashland — Memorial Medical Center  |
| Barron  | Chetek      Rice Lake<br>Cumberland      Turtle Lake                      | Cumberland — Cumberland Memorial Hospital<br>Rice Lake — Lakeview Medical Center |
| Bayfield  | Bayfield  |  |
| Buffalo   |   |  |
| Burnett   | Grantsburg      Webster<br>Siren  | Grantsburg — Burnett Medical Center  |
| Chippewa  | Cadott      Cornell<br>Chippewa Falls                                     | Chippewa Falls — St. Joseph's Hospital   |
| Clark   | Thorp   |  |
| Crawford  | Prairie du Chien  | Prairie du Chien — Prairie du Chien Memorial<br>Hospital                         |
| Douglas   | Superior  | Superior — St. Mary's Hospital   |
| Dunn  | Menomonie   | Menomonie — Myrtle Werth Hospital  |
| Eau Claire  | Augusta<br>Eau Claire   | Eau Claire — Sacred Heart Hospital   |
| Grant   | Boscobel      Muscoda   | Boscobel — Boscobel Area Health Care   |
| Jackson   | Black River Falls   | Black River Falls — Black River Memorial Hospital                                |
| Juneau  | Elroy      New Lisbon<br>Mauston      Wonewoc<br>Necedah                  | Mauston — Hess Memorial Hospital   |
| LaCrosse  | LaCrosse<br>Onalaska  | LaCrosse — Lutheran Hospital   |
| Monroe  | Cashton      Sparta<br>Norwalk      Tomah                                 | Tomah — Tomah Memorial Hospital  |
| Pepin   |   |  |
| Pierce  | Ellsworth      Prescott<br>Elmwood      Spring Valley                     |  |
| Polk  |   |  |
| Richland  |   |  |
| Rusk  | Bruce<br>Ladysmith  | Ladysmith — Rusk County Medical Center   |
| Sauk  |   |  |
| Sawyer  | Hayward      Stone Lake<br>Radisson                                       | Hayward — Hayward Memorial Hospital  |
| St. Croix   | Baldwin<br>Glenwood City  | Baldwin — Baldwin Community Hospital   |
| Trempealeau   | Blair      Osseo<br>Independence      Whitehall                           | Whitehall — Tri-County Memorial Hospital<br>Osseo — Osseo Area Medical Center    |

| <b>Cov Nras uas Muaj Cov Chaw Kho Mob Uas Muab Kev Pab Ea Ntej (PCPs)</b> | <b>Cov Nroog uas Muaj Cov Chaw Kho Mob Uas Muab Kev Pab Ea Ntej (PCPs)</b> |                                  | <b>Cov Tsev Kho Mob hauv Nras</b>   |
|---|--|----------------------------------|---|
| Vernon  | Hillsboro<br>LaFarge<br>Viola  | Viroqua<br>Westby                | Hillsboro — St. Joseph's Memorial Hospital<br>Viroqua — Vernon Memorial Hospital  |
| Washburn  | Minong<br>Shell Lake   | Spooner                          | Shell Lake — Indianhead Medical Center<br>Spooner — Spooner Memorial Hospital   |
| <b>Lwm Cov Chaw</b>   |  |                                  |   |
| Iowa  | Lansing<br>McGregor  | Monona                           |   |
| Minnesota   | Duluth<br>Hastings<br>Hermantown   | LaCrescent<br>Red Wing<br>Winona | Duluth — Miller Dwan Medical Center<br>Duluth — St. Luke's Hospital<br>Duluth — St. Mary's Medical Center<br>Hastings — Regina Medical Centers<br>Red Wing — Fairview Red Wing Hospital<br>Winona — Community Memorial Hospital |

### **Lus Qhia Kom Paub**

Hu 1-888-203-7771 hu dawb) los sis 1-715-552-4310 thiab nrog ib tug Neeg Sawv Cev Pab Cov Neeg Koom tham tau. Muaj kev pab txhais lus.

Atrium Health Plan muaj ntaw qhov chaw kho mob me thiab cov kev kho mob hauv koj lub zej zos uas ua hauj lwm los pab koj thiab koj tsev neeg kom nyob yam muaj kev kaj huv ntawm cev. Yog yuav xyuas seb koj tus kws kho mob puas yog ib tug neeg koom hauv peb pawg neeg muab kev pab, los sis yog xav tau kev pab xai ib tug kws kho mob nug tau rau peb tus Neeg Sawv Cev Pab Cov Neeg Koom ntawm ib tus xov tooj sauv.

Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom yuav pab koj nrhiav ib tug kws kho mob hauv koj lub HMO. Thov hu 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

### **Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

Feem ntaw cov chaw muag tshuaj yuav ntim tshuaj rau cov neeg koom hauv Atrium. Hu rau peb Tus Neeg Sawv Cev Pab Cov Neeg Koom ntawm 1-888-203-7771 (hu dawb) los sis 1-715-552-4310 yog xav paub seb Atrium Health Plan puas yuav them rau cov tshuaj uas ntim ntawm lub khw muag tshuaj uas koj nyiam tshaj.

### **Muaj cov kev pab tshwj xeeb dab tsi rau kuv?**

Peb muaj ntaw tus kws kho mob thiab cov kws ntsuam mob uas muaj qhia txog kev kaj huv ntawm cev, nrog rau kev noj haus thiab cov chav qhia txog kev tswj ceeb thawj. Koj qhov chaw kho mob me los sis tus kws kho mob tej zaum yuav muaj kev tawm tswv yim ib tauj ib txog cov yis laj uas koj thiab koj tsev neeg nyiam, xws li yuav txiav luam yeeb li cas. Muaj cov kws ntsuam mob los teb koj cov lus nug tom qab cov sij hawm ua hauj lwm kaw thiab rau cov zwj seem uas hu peb tus xov tooj uas Kws Ntsuam Mob Tawm Tswv Yim uas qhib 24-teev. Yog tias xav paub ntxiv, hu rau Atrium Health Plan Tus Neeg Sawv Cev Pab Cov Neeg Koom.

### **Kuv yuav tsum tau ua raws li cov cai koom twg?**

Koj yuav tsum xaiv ib qho chaw kho mob thaum uas koj koom nrog peb. Koj qhov chaw kho mob tej zaum yuav muaj cov kws kho mob los sis lwm cov neeg muab kev pab kho mob uas kawm tshwj xeeb txog Menyuam Yaus, Kho Tsev Neeg, Tshuaj Kho Mob, los sis OB/GYN, thiab cov kws ntsuam mob uas muaj kev xyau tshwj xeeb. Peb Tus Neeg Sawv Cev Pab Cov Neeg Koom yuav pab tau koj xaiv los sis hloov koj qhov chaw kho mob. Koj hu tau rau lawm ntawm 1-888-203-7771 (hu dawb) los sis 1-715-552-4310.

Yog tias koj tus kws kho mob txiav txim tias koj yuav tau mus cuag ib tug kws kho mob tshwj xeeb uas tawm hauv koj lub tsev kho mob me, nws yuav sau ib daim ntawv xa koj mus cuag tus kws kho mob tshwj xeeb.

Muaj kev pab kho hniav thiab pob txhab hauv Medicaid qhov them-nqi-rau-kev-pab, tsis muaj hauv Atrium Health Plan. Koj yuav txais tau kev pab kho hniav los sis pob txha los ntawm cov kws kho hniav los sis kho pob txha twg los tau tsuav lawv kam txais Medicaid daim yuaj Forward.

## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj<br>Cov Chaw Kho Mob<br>Uas Muab Kev Pab<br>Ua Ntej (PCPs) | Cov Nroog uas Muaj Cov Chaw<br>Kho Mob Uas Muab Kev Pab Ua<br>Ntej (PCPs)  | Cov Tsev Kho Mob hauv Nras   |
|---|--|--|
| Columbia  | Pardeeville<br>Portage<br>Poynette<br>Wisconsin Dells  | Columbus — Columbus Community Hospital<br>Portage — Divine Savior Hospital   |
| Dane  | Belleville<br>Cambridge<br>Cottage Grove<br>Deerfield<br>Madison<br>Oregon<br>Stoughton<br>Sun Prairie<br>Verona<br>Waunakee | Madison — St. Mary's Hospital and Medical Center<br>Stoughton — Stoughton Hospital   |
| Dodge   | Beaver Dam<br>Waupun   | Beaver Dam — Beaver Dam Community Hospital<br>Waupun — Waupun Memorial Hospital  |
| Fond du Lac   | Waupun   | Waupun — Waupun Memorial Hospital  |
| Grant   | Boscobel<br>Cassville<br>Cuba City<br>Fennimore<br>Lancaster<br>Montfort<br>Platteville                                      | Boscobel — Boscobel Area Health Care<br>Lancaster — Grant Regional Health Center<br>Platteville — Southwest Health Center                        |
| Iowa  | Barneveld<br>Dodgeville<br>Highland<br>Mineral Point   | Dodgeville — Upland Hills Health   |
| Jefferson   | Fort Atkinson<br>Jefferson<br>Lake Mills<br>Waterloo   | Fort Atkinson — Fort Atkinson Healthcare, Inc.<br>Watertown — Watertown Memorial Hospital  |
| Kenosha   | Paddock Lake<br>Twin Lakes   |  |
| Racine  | Burlington<br>Union Grove<br>Waterford   | Burlington — Memorial Hospital of Burlington   |
| Rock  | Beloit<br>Edgerton<br>Evansville<br>Janesville<br>Milton   | Beloit — Beloit Memorial Hospital<br>Edgerton — Memorial Community Hospital  |
| Sauk  | Baraboo<br>Sauk City   | Baraboo — St. Clare Hospital and Health Services<br>Prairie du Sac — Sauk Prairie Memorial Hospital<br>Reedsburg — Reedsburg Area Medical Center |

| <b>Cov Nras uas Muaj<br/>Cov Chaw Kho Mob<br/>Uas Muab Kev Pab<br/>Ua Ntej (PCPs)</b> | <b>Cov Nroog uas Muaj Cov Chaw<br/>Kho Mob Uas Muab Kev Pab Ua<br/>Ntej (PCPs)</b> | <b>Cov Tsev Kho Mob hauv Nras</b>        |
|---|--|--|
| Walworth  | Darien<br>Delavan<br>East Troy<br>Elkhorn<br>Lake Geneva<br>Walworth<br>Whitewater | Elkhorn — Aurora Lakeland Medical Center |

### **Lus Qhia Kom Paub**

Kev Pab Cov Neeg Koom thiab 1-800-279-1301 (hu dawb)

Kev Pab Txhais Lus: 1-608-828-1301

TDD Cov Kev Pab: 1-608-827-4086

Cov Sij Hawm: Zwj Hli (Monday)-Zwj Teeb (Thursday) 7:30 teev sawv ntxov txog 5:00 teev tsaus ntuj  
Zwj Kuab (Friday) 8:00 teev sawv ntxov txog 4:30 teev tsaus ntuj

Thov hu rau peb lub Caj Meem Fai Pab Neeg ntawm 1-800-279-1301 (hu dawb) los sis 1-608-828-1301 uas xyuas seb koj tus kws kho mob puas yog ib tug kws kho mob hauv Dean Health Plan.

Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom yuav pab tau koj nrhiav seb tus kws kho mob twg yog tus uas nyob hauv koj lub HMO. Thov hu rau Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

### **Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

Koj yuav ntim tau koj cov tshuaj tom ntawm cov chaw nqa tshuaj hauv Dean Health Plan cov chaw pab. Yog yuav xyuas seb Dean Health Plan puas yuav pab them rau cov nqi tshuaj, nug koj tus kws ntim tshuaj los sis hu rau qhov chaw Pab Neeg ntawm 1-800-279-1301 (hu dawb) los sis 1-608-828-1301.

### **Muaj cov kev pab tshwj xeeb dab tsi rau kuv?**

- Muaj kev qhia txog kev kaj huv ntawm cev los ntawm daim ntawv xov xwm rau peb cov neeg koom.
- Hu cov Kws Txawj — muaj cov kws ntsuam mob los teb koj cov lus nug txog kev kaj huv ntawm cev 24 teev ib hnub twg, xya hnub rau ib plua twg.

### **Kuv yuav tsum tau ua raws li cov cai koom twg?**

Koj yuav tsum tau xaiv ib tug kws kho mob los sis chaw kho mob. Koj xaiv tau tus kws kho mob los sis chaw kho mob txawv rau txhua tus neeg hauv tsev neeg uas tau kev pab los ntawm Dean Health Plan. Koj ua tau qhov no uas hu rau Qhov Chaw Pab Neeg ntawm 1-800-279-1301 (hu dawb) los sis 1-608-828-1301. Yog tias koj xav tau kev pab txog kev xaiv ib qho chaw muab kev pab kho mob, koj hu tau rau Qhov Chaw Muab Kev Pab Neeg. Thov hu rau koj tus kws kho mob los sis Qhov Chaw Muab Kev Pab Neeg ua ntej koj mus cuag lwm tus kws kho mob. Koj tus kws kho mob yuav tsum sau ib daim ntawv xa mus rau tus kws kho mob tov. Tus kws kho mob tov yuav tsum tau ib daim qauv uas tau kev xa mus thiaj li ntsib tau koj.

Muaj kev pab kho pob txhab thiab kho hniav hauv Medicaid qhov them-nqi-rau-kev-pab, tsis muaj hauv Dean Health Plan. Koj yuav txais tau kev pab kho hniav los sis pob txha los ntawm cov kws kho hniav los sis kho pob txha twg los tau tsuav lawv kam txais Medicaid daim yuaj Forward.



COOPERATIVE of EAU CLAIRE

## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj<br>Cov Chaw Kho Mob<br>Uas Muab Kev Pab<br>Ua Ntej (PCPs) | Cov Nras uas Muaj Cov Chaw<br>Kho Mob Uas Muab Kev Pab Ua<br>Ntej (PCPs) | Cov Tsev Kho Mob hauv Nras   |
|---|--|--|
| Ashland   | Ashland  | Ashland — Memorial Medical Center  |
| Barron  | Chetek<br>Cumberland   | Rice Lake<br>Turtle Lake<br>Cumberland — Cumberland Memorial Hospital<br>Rice Lake — Lakeview Medical Center   |
| Bayfield  | Bayfield   |  |
| Buffalo   |  |  |
| Burnett   | Grantsburg<br>Siren  | Grantsburg — Burnett Medical Center  |
| Chippewa  | Cadott<br>Chippewa Falls   | Cornell<br>Stanley<br>Chippewa Falls — St. Joseph's Hospital<br>Stanley — Victory Memorial Medical Center  |
| Clark   | Greenwood<br>Loyal<br>Neillsville  | Owen<br>Thorp<br>Neillsville — Neillsville Memorial Hospital   |
| Douglas   | Superior   | Superior — St. Mary's Hospital   |
| Dunn  | Menomonie  | Menomonie — Myrtle Werth Hospital  |
| Eau Claire  | Augusta<br>Fairchild   | Eau Claire — Sacred Heart Hospital   |
| Jackson   | Black River Falls  | Black River Falls — Black River Memorial   |
| Pierce  | Ellsworth<br>Elmwood   | Prescott<br>Spring Valley  |
| Polk  |  |  |
| Rusk  | Bruce<br>Ladysmith   | Ladysmith — Rusk County Memorial Hospital  |
| Sawyer  | Hayward<br>Radisson  | Stone Lake<br>Hayward — Hayward Area Memorial Hospital   |
| St. Croix   | Baldwin<br>Glenwood City   | Glenwood City<br>Baldwin — Baldwin Community Hospital  |
| Taylor  |  |  |
| Trempealeau   | Osseo  | Osseo — Osseo Area Medical Center  |
| Washburn  | Minong<br>Shell Lake   | Spooner<br>Shell Lake — Indianhead Medical Center<br>Spooner — Spooner   |
| <b>Lwm Cov Chaw</b>   |  |  |
| Minnesota   | Duluth<br>Hastings   | Hermantown<br>Red Wing<br>Duluth — Miller Dwan Medical Center<br>Duluth — St. Luke's Hospital<br>Duluth — St. Mary's Medical Center<br>Hastings — Regina Medical Center<br>Red Wing — Fairview Red Wing Hospital |

### **Lus Qhia Kom Paub**

Hu 1-888-203-7770 (hu dawb) los sis 1-715-552-4300 thiab nug ib Tug Neeg Sawv Cev Pab Cov Neeg Koom. Muaj kev pab txhais lus.

Group Health muaj ntau qhov chaw kho mob me thiab cov kws kho mob hauv koj lub zej zos uas ua hauj lwm los pab koj thiab koj tsev neeg kom nyob yam muaj kev kaj huv ntawm cev. Thov hu peb ib Tug Neeg Sawv Cev Pab Cov Neeg Koom ntawm 1-888-203-7770 (hu dawb) los sis 1-715-552-4300 es xyuas seb koj tus kws kho mob tam sim no puas yog ib tug neeg koom hauv peb pawg neeg muab kev pab, los sis tau kev pab xaiv ib tug kws kho mob.

Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom tseem yuav pab koj nrhiav seb tus kws kho mob twg yog ib tug neeg komo hauv pawg neeg koom. Thov hu Wisconsin Medicaid HMO thiab BadgerCare Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

### **Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

Feem ntau cov chaw nqa tshuaj yuav ntim rau cov neeg uas koom hauv Group Health. Hu peb ib Tug Neeg Sawv Cev Pab Cov Neeg Koom ntawm 1-888-203-7770 (hu dawb) los sis 1-715-552-4300 es xyuas seb Group Health puas yuav them rau cov tshuaj uas ntim tom koj lub khw nqa tshuaj uas koj nyiam tshaj.

### **Muaj cov kev pab tshwj xeeb dab tsi rau kuv?**

Peb muaj ntau tus kws kho mob thiab cov kws ntsuam mob uas muaj qhia txog kev kaj huv ntawm cev, nrog rau kev noj haus thiab cov chav qhia txog kev tswj ceeb thawj. Koj qhov chaw kho mob me los sis tus kws kho mob tej zaum yuav muaj kev tawm tswv yim ib tauj ib txog cov yis laj uas koj thiab koj tsev neeg nyiam, xws li yuav txiav luam yeeb li cas. Muaj cov kws ntsuam mob los teb koj cov lus nug tom qab cov sij hawm ua hauj lwm kaw thiab rau cov zwj seem uas hu peb tus xov tooj uas Kws Ntsuam Mob Tawm Tswv Yim uas qhib 24-teev. Yog tias xav paub ntxiv, hu rau Group Health ib Tug Neeg Sawv Cev Pab Cov Neeg Koom.

### **Kuv yuav tsum tau ua raws li cov caí koom twg?**

Koj yuav tsum xaiv ib qho chaw kho mob thaum uas koj koom nrog peb. Koj qhov chaw kho mob tej zaum yuav muaj cov kws kho mob los sis lwm cov neeg muab kev pab kho mob uas kawm tshwj xeeb txog Menyuam Yaus, Kho Tsev Neeg, Tshuaj Kho Mob, los sis OB/GYN, thiab cov kws ntsuam mob uas muaj kev xyaum tshwj xeeb. Peb Tus Neeg Sawv Cev Pab Cov Neeg Koom yuav pab tau koj xaiv los sis hloov koj qhov chaw kho mob. Koj hu tau rau lawm ntawm 1-888-203-7771 (hu dawb) los sis 1-715-552-4310 Yog tias koj tus kws kho mob txiav txim hais tias koj yuav tau mus cuag ib tug kws kho mob uas tawm sab nraum koj qhov chaw kho mob, nws yuav sau ib daim ntawv xa koj mus cuag ib tug kws tshwj xeeb.

Yog tias koj siv kev pab kho pob txha, Group Health Cooperative of Eau Claire muab cov kev pab no. Koj yuav tau siv ib tug kws kho pob txha uas koom hauv peb pawg neeg muab kev pab. Yuav xyuas seb koj tus kws kho pob txha tam sim no puas nyob hauv peb pawg neeg koom ua ke, los sis yog tias koj xav tau kev pab xaiv ib tug kws kho pob txha, thov hu rau peb ib Tug Neeg Sawv Cev Pab Cov Neeg Koom.

Muaj kev pab kho hniav hauv Medicaid qhov them-nqi-rau-kev-pab, tsis muaj hauv Group Health Cooperative of Eau Claire. Koj yuav txais tau kev pab kho hniav los ntawm cov kws kho hniav twg los tau tsuav lawv kam txais Medicaid daim yuaj Forward.



## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj<br>Cov Chaw Kho Mob<br>Uas Muab Kev Pab Ua<br>Ntej (PCPs) | Cov Nroog uas Muaj Cov Chaw<br>Kho Mob Uas Muab Kev Pab Ua<br>Ntej (PCPs)                        | Cov Tsev Kho Mob hauv Nras  |
|---|--|---|
| Dane  | Belleville<br>Cottage Grove<br>DeForest<br>Madison<br>Masomanie<br>Stoughton<br>Verona<br>Wingra | Madison — University of Wisconsin Hospital<br>Madison — St. Mary's Hospital Medical Center<br>Madison — Meriter<br>Stoughton — Stoughton Hospital (Stoughton<br>Tsev kho mob <b>tsuas yog</b> muaj rau cov neeg<br>koom uas xaiv UW-Health-Stoughton ua lawv<br>qhov chaw soj ntsuam mob) |

**Lus Qhia Kom Paub**

Kev Pab Cov Neeg Koom: 1-608-828-4853

TDD Cov Kev Pab: 1-608-828-4815

Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom yuav pab tau koj nrhiav seb koj tus kws kho mob puas yog koom hauv peb pawg neeg muab kev pab. Thov hu rau Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

**Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

Koj siv tau cov chaw nqa tshuaj hauv GHC qhov chaw muab kev pab, nrog rau Walgreens, ShopKo, Wal-Mart, thiab GHC cov chaw nqa tshuaj tom tsev kho mob me. Los sis hu GHC Qhov Chaw Pab Cov Neeg Koom ntawm 1-608-828-4853 rau ib daim ntawv uas teev cov chaw nqa tshuaj cov npe.

**Muaj cov kev pab tshwj xeeb dab tsi rau kuv?**

- Tsheb thauj mus thiab los ntawm lub sij hawm mus soj ntsuam mob.
- Chav qhia dawb txog kev kaj huv ntawm cev, nrog rau kev pab txiav luam yeeb, kev pab kom poob ceeb thawj, thiab kev npaj los yug menuam.
- Cov Neeg Tawm Suab Sawv Cev Hauv Zej Zos los pab koj ntawm 1-608-257-9700.
- Kev pab tshwj thaum menuam tseem nyob hauv plab.
- Cov neeg koom daim ntawv xov xwm.
- Tus neeg txhais lus.

**Kuv yuav tsum tau ua raws li cov cai koom twg?**

Peb xav kom koj xaiv ib tug kws kho mob rau koj thiab koj tsev neeg. Txhua tus neeg hauv tsev neeg nyias muaj nyias tus kws kho mob los tau. Koj hloov kws kho mob los sis chaw kho mob thaum twg los tau yog tias hu rau Qhov Chaw Pab Cov Neeg Koom.

Muaj kev pab kho pob txha ntawm cov chaw nram qab no:

- Capital Clinic, 675 W. Washington Avenue, Madison, WI. Telephone: 1-608-257-9700.
- GHC East Clinic, 5249 E. Terrace Drive, Madison, WI. Telephone: 1-608-222-9777.
- Sauk Trails Clinic, 8202 Excelsior Drive, Madison, WI. Telephone: 1-608-831-1766.

Kev kho hniav tsis muaj los ntawm GHC. Muaj kev pab kho hniav hauv Medicaid qhov them-nqi-rau-kev-pab. Koj yuav txais tau kev pab kho hniav los ntawm cov kws kho hniav twg los tau tsuav lawv kam txais Medicaid daim yuaj Forward.

# Health Tradition Health Plan

## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj Cov Chaw Kho Mob Uas Muab Kev Pab Ua Ntej (PCPs) | Cov Nroog uas Muaj Cov Chaw Kho Mob Uas Muab Kev Pab Ua Ntej (PCPs) | Cov Tsev Kho Mob hauv Nras   |
|--|---|--|
| Buffalo  |   |  |
| Crawford   | Prairie du Chien  | Prairie du Chien — Prairie du Chien Memorial Hospital  |
| LaCrosse   | Holmen<br>LaCrosse<br>Onalaska<br>West Salem                        | LaCrosse — Franciscan Skemp Healthcare   |
| Monroe   | Cashton<br>Norwalk<br>Sparta<br>Tomah                               | Sparta — Franciscan Skemp Healthcare<br>Tomah — Tomah Memorial Hospital  |
| Trempealeau  | Arcadia   | Arcadia — Franciscan Skemp Healthcare  |
| Vernon   |   |  |
| <b>Lwm Cov Chaw</b>  |   |  |
| Iowa   | Waukon  | Waukon — Veteran's Memorial Hospital<br>Waukon — Franciscan Skemp Healthcare — Tsev Kho Mob Me Xwb                           |
| Minnesota<br>Houston County  | Caledonia<br>Houston<br>LaCrescent                                  | Caledonia — Franciscan Skemp Healthcare — Tsev Kho Mob Me Xwb<br>Houston — Franciscan Skemp Healthcare — Tsev Kho Mob Me Xwb |

## **Lus Qhia Kom Paub**

Tus Neeg Sawv Cev Tawm Suab Rau Tus Neeg Koom:

1-800-545-8499 (hu dawb)

1-608-783-9507

TDD Cov Kev Pab: 1-888-459-3020 (hu dawb)

Muaj kev pab txhais ntawv. Thov hu rau Tus Neeg Sawv Cev Tawm Suab Rau Tus Neeg Koom yog xav paub ntxiv.

Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom tseem yuav pab tau koj nrhiav seb koj tus kws kho mob puas yog ib tug neeg koom hauv HMO pawg neeg muab kev pab. Thov hu rau Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

## **Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

Koj ntim tau koj cov tshuaj tom cov chaw nqa tshuaj twg los tau tsuav lawv koom hauv Advance Prescription Card Service (PCS). Yog xav xyuas seb lub khw nqa tshuaj twg koom hauv Advance PCS, nug tom koj qhov chaw nqa tshuaj los sis hu rau Tus Neeg Sawv Cev Tawm Suab Rau Tus Neeg Koom ntawm 1-800-545-8499 (hu dawb) los sis 1-608-783-9507.

## **Muaj cov kev pab tshwj xeeb dab tsi rau kuv?**

- Kev pab uas yog rau koj ib leeg, kev pab uas zoo tshaj, kev nyiam txog kev tu los ntawm Franciscan Skemp Healthcare, ib seem ntawm Mayo Health System, uas muaj cov neeg muab kev pab uas nyob ze.
- Sij hawm tom cov chaw kho mob me uas cia li tuaj xwb (kev pab ceev) tom ntau qhov chaw.
- Kev qhia rau thaum tsis tau los Yug menuam thiab cov muaj ntshav qab zib.
- Nug Mayo Clinic (Kws Ntsuam Mob Tus Xov Tooj Tawm Tswv Yim uas Qhib 24-Teev), 1-877-341-1746 (hu dawb) los sis 1-877-728-3311 (TDD — hu dawb).
- Mayo Clinic Tus Xov Tooj Txiat Luam Yeeb, 1-888-642-5566 (hu dawb) los sis 1-866-257-2971 (TDD — hu dawb).

## **Kuv yuav tsum tau ua raws li cov cai koom twg?**

Health Tradition Health Plan xav kom koj xaiv ib tug kws kho mob (xyuas hauv Kev Pab Tsev Neeg, Qhov Chaw Soj Ntsuam Poj Niam Kev Kaj Huv Ntawm Cev, OB/GYN, Menuam Yaus, Qhov Chaw Soj Ntsuam Tsev Neeg Kev Kaj Huv Ntawm Cev, los sis Tshuaj Kho Mob) thaum uas koom. Yog tias koj tsis xaiv ib tug kws kho mob, peb yuav xaiv ib tug rau koj. Peb xav txhawb kom koj siv tib tus kws kho mob txhua zaus. Koj xaiv tau lwm tus kws kho mob rau txhua tus neeg hauv tsev neeg uas tsim nyog rau Health Tradition. Yog tias koj xav tau kev pab xaiv ib tug kws kho mob los sis tus kws kho pob txha, koj hu tau rau Tus Neeg Sawv Cev Tawm Suab Rau Tus Neeg Koom ntawm tus xov tooj sau.

Yuav kom siv tau cov kev pab tshwj xeeb uas tawm sab nraum Health Tradition pawg neeg muab kev pab, koj yuav tsum tau kev xa mus los ntawm koj tus kws kho mob. Nws yuav pab teem sij hawm nrog rau Health Tradition ib tug kws tshwj xeeb.

Kev pab kho pob txha muaj los ntawm Health Tradition. Koj yuav tsum tau xaiv ib tug kws kho pob txha hauv Health Tradition phau ntawv teev cov neeg muab kev pab.

Muaj kev pab kho hniav hauv Medicaid qhov them-nqi-rau-kev-pab, tsis muaj hauv Health Tradition. Koj yuav txais tau kev pab kho hniav los ntawm cov kws kho hniav twg los tau tsuav lawv kam txais Medicaid daim yuaj Forward. Yog xav tau kev pab, thov hu Kev Pab Rau Cov Neeg Tau Txais Kev Pab ntawm 1-800-362-3002 (hu dawb).

## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj<br>Cov Chaw Kho Mob<br>Uas Muab Kev Pab<br>Ua Ntej (PCPs) | Cov Nroog uas Muaj Cov Chaw<br>Kho Mob Uas Muab Kev Pab Ua<br>Ntej (PCPs)                  |   | Cov Tsev Kho Mob hauv Nras  |
|---|--|---|---|
| Brown   | DePere<br>Green Bay<br>Luxemburg   | Oneida<br>Pulaski   | Green Bay — Aurora/BayCare Medical Center<br>Green Bay — St. Mary's Hospital<br>Green Bay — St. Vincent's Hospital  |
| Calumet   | Chilton<br>New Holstein  | Chilton — Calumet Medical Center  |   |
| Dodge   | Beaver Dam<br>Brownsville<br>Fox Lake<br>Hustisford  | Juneau<br>Mayville<br>Watertown   | Beaver Dam — Community Memorial Hospital<br>Watertown — Watertown Memorial Hospital   |
| Fond du Lac   | Brandon<br>Campbellsport<br>Fond du Lac<br>Lomira  | Mount Calvary<br>Ripon<br>Waupun  | Fond du Lac — St. Agnes Hospital<br>Ripon — Ripon Medical Center<br>Waupun — Waupun Memorial  |
| Green Lake  | Berlin<br>Markesan   | Montello<br>Princeton   | Berlin — Berlin Memorial Hospital   |
| Jefferson   | Ixonia<br>Johnson Creek<br>Lake Mills  | Oconomowoc<br>Watertown   | Watertown — Watertown Memorial Hospital   |
| Kenosha   | Kenosha<br>Paddock Lake  | Salem<br>Twin Lakes   | Kenosha — Aurora Medical Center — Kenosha<br>Kenosha — Children's Hospital of Wisconsin   |
| Manitowoc   | Kiel<br>Manitowoc<br>Two Rivers  | Manitowoc — Aurora Medical Center — Manitowoc<br>Manitowoc — Holy Family Medical Center |   |
| Marathon  | Mosinee<br>Stratford<br>Wausau   |   |   |
| Milwaukee   | Brown Deer<br>Cudahy<br>Greendale<br>Greenfield<br>Hales Corners<br>Milwaukee<br>Oak Creek | St. Francis<br>Shorewood<br>S. Milwaukee<br>Wauwatosa<br>West Allis<br>Whitefish Bay    | Cudahy — St. Luke's South Shore<br>Milwaukee — Children's Hospital of Wisconsin<br>Milwaukee — Columbia LLC<br>Milwaukee — Columbia-St. Mary's Sacred Heart<br>Rehabilitation Institution<br>Milwaukee — Sinai Samaritan Medical Center<br>Milwaukee — St. Francis Hospital<br>Milwaukee — Heart Hospital of Milwaukee<br>Milwaukee — St. Joseph's Hospital<br>Milwaukee — St. Luke's Medical Center<br>Milwaukee — St. Michael Hospital<br>West Allis — West Allis Memorial Hospital |
| Outagamie   | Appleton<br>Hortonville<br>Kaukauna  | Little Chute<br>New London<br>Seymour   | Appleton — St. Elizabeth Hospital<br>New London — New London Family Medical Center  |
| Ozaukee   | Belgium<br>Cedarburg<br>Grafton  | Mequon<br>Port Washington<br>Thiensville  | Mequon — Columbia/St. Mary's Ozaukee  |
| Racine  | Burlington<br>Racine   | Union Grove<br>Waterford  | Burlington — Memorial Hospital of Burlington  |
| Sheboygan   | Elkhart Lake<br>Oostburg   | Plymouth<br>Sheboygan   | Plymouth — Aurora Valley View Medical Center<br>Sheboygan — St. Nicholas Hospital<br>Sheboygan — Sheboygan Memorial Medical Center  |
| Walworth  | Darien<br>Delavan<br>East Troy   | Elkhorn<br>Lake Geneva<br>Walworth  | Elkhorn — Lakeland Medical Center   |

| <b>Cov Nras uas Muaj<br/>Cov Chaw Kho Mob<br/>Uas Muab Kev Pab<br/>Ua Ntej (PCPs)</b> | <b>Kho Mob Uas Muab Kev Pab Ua<br/>Ntej (PCPs)</b>                |  | <b>Cov Tsev Kho Mob hauv Nras</b>   |
|---|---|--|---|
| Washington  | Germantown<br>Hartford<br>Jackson                                 | Slinger<br>West Bend                             | Hartford — Aurora Medical Center<br>West Bend — St. Joseph's Community Hospital         |
| Waukesha  | Brookfield<br>Hartland<br>Menomonee Falls<br>Mukwonago<br>Muskego | New Berlin<br>Oconomowoc<br>Pewaukee<br>Waukesha | Brookfield — Elmbrook Memorial Hospital<br>Oconomowoc — Memorial Hospital of Oconomowoc |
| Waupaca   | Clintonville<br>Manawa<br>Marion                                  | Waupaca<br>Weyauwega                             | Waupaca — Riverside Medical Center  |
| Waushara  | Plainfield<br>Redgranite  | Wautoma<br>Wild Rose                             | Wild Rose — Wild Rose Community Memorial Hospital                                       |
| Winnebago   | Hilbert<br>Menasha<br>Neenah                                      | Omro<br>Oshkosh<br>Winneconne                    | Neenah — Children's Hospital of Wisconsin<br>Oshkosh — Mercy Medical Center             |
| Wood  | Marshfield<br>Nekoosa<br>Wisconsin Rapids                         |  | Wisconsin Rapids — Riverview Hospital   |

#### **Lus Qhia Kom Paub**

Pab Cov Neeg Koom: 1-888-713-6180 (hu dawb) los sis 1-414-345-4646

TDD Cov Kev Pab: 1-800-446-6136 (hu dawb) los sis 1-414-345-4621

Yog xav xyuas seb cov kws kho mob thiab cov chaw kho mob me twg yog nyob hauv Managed Health Services, hu rau peb ntawm tus xov tooj Pab Cov Neeg Koom sauv.

Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom tseem yuav pab koj nrhiav ib tug kws kho mob hauv koj pawg neeg uas muab kev pab. Thov rau hu Wisconsin Medicaid HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

#### **Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

Koj nqa tau koj cov tshuaj tom ntawm qhov chaw nqa tshuaj hauv koj lub nrnas. Yog xav paub seb Managed Health Services puas yuav them rau cov tshuaj uas nqa ntawm koj lub khw nqa tshuaj uas koj nyiam tshaj, hu rau peb qhov Member Services Department ntawm 1-888-713-6180 (hu dawb) los sis 1-414-345-4646.

#### **Muaj cov kev pab tshwj xeeb dab tsi rau kuv?**

- Txhua lub cajq nyoog ntawm lub xyoo koj yuav tau txais MHS Daim Ntawv Xov Xwm. Qhov no yuav muaj tsyw yim zoo txog kev kaj huv ntawm cev thiab qhov kev them nqi kho mob.
- MHS muaj ib tug xov tooj uas hu tom qab cov neeg ua hauj lwm tiav hu rau NurseWise. Cov kws ntsuam mob yog cov uas yuav pab koj qhov kev xav kom tau yog tias koj hu tsis tau rau koj tus PCP. Qhov no yog cov kws ntsuam mob.
- MHS muaj cov neeg ua hauj lwm uas hais lus Mis Kas, Mev, thiab Hmoob. Peb tseem muaj neeg txhais lus rau lwm hom lus thiab.
- Cov kev pab tshwj xeeb nrog rau kev txiav luam yeeb, ntshav qab zib, thiab Pib Yam Ntse rau Koj Tus Menyuam. (Start Smart for Your Baby).
- Cov kev pab uas sib txuas los txuas koj rau cov kev pab kho mob thiab kev pab neeg:
  - ✓ Cov neeg ua hauj lwm tom qhov kev sib txuas yuav nrog koj tham hauv xov tooj, xav cov ntawv qhia rau koj, thiab tuaj xyuas koj tom tsev yog tias koj xav kom lawv tuaj.
  - ✓ Kev txuas tseem pab txuas koj mus rau cov kev pab neeg hauv zej zos. Yog tias koj xav tau khoom noj, tsev nyob, khaub ncaws, hluav taws xob, txuas mus.
  - ✓ Hu rau Kev Txuas ntawm 1-888-713-6180.

#### **Kuv yuav tsum tau ua raws li cov cai koom twg?**

Peb xav kom koj xaiv ib tug kws kho mob thaum uas koj koom nrog peb. Koj ua tau qhov no yog tias hu rau peb lub Member Services Department ntawm 1-888-713-6180 (hu dawb) los sis 1-414-345-4646. Koj hloov tau koj tus kws kho mob yog tias hu rau tib tub xov tooj ntawv.

Cov tshuaj sau tej zaum yuav tau kev tso cai los ntawm kws kho mob ua ntej tso. Yog tias koj los sis koj tus kws kho mob xav tau ib daim ntawv teev cov npe, thov hu rau MHS tom qhov chaw Pab Cov Neeg Koom.

Cov poj niem yuav xaiv tau ib tug kws kho mob uas paub txog OB/GYN thiab lwm tus kws kho mob, tsis tas tau ib daim ntawv xa es thiaj li yuav mus cuag tau ib tug kws kho mob OB/GYN.

Yog xav paub seb cov kev pab kho mob twg muaj hauv koj lub nrnas thov hu rau peb lub Member Services Department.

Muaj kev pab kho pob txhab hauv Medicaid qhov them-nqi-rau-kev-pab, tsis muaj hauv Managed Health Services. Koj yuav txais tau kev pab kho pob txha los ntawm cov kws kho pob txha twg los tau tsuav lawv kam txais Medicaid daim yuaj Forward

Cov kev xa mus rau ib tug kws tshwj xeeb yog los ntawm tus kws kho mob.



P.O. BOX 2770, JANEVILLE, WI 53547-2770

## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj<br>Cov Chaw Kho Mob<br>Uas Muab Kev Pab<br>Ua Ntej (PCPs) | Kho Mob Uas Muab Kev Pab Ua<br>Ntej (PCPs)               | Cov Tsev Kho Mob hauv Nras        |
|---|--|-----------------------------------|
| Green   | Brodhead   |                                   |
| Rock  | Beloit<br>Edgerton<br>Evansville<br>Janesville<br>Milton | Janesville — Mercy Hospital       |
| Walworth  | Delavan<br>Lake Geneva<br>Sharon<br>Whitewater           | Elkhorn — Lakeland Medical Center |

### **Lus Qhia Kom Paub**

Kev Pab Cov Neeg Koom: 1-800-895-2421 (hu dawb)

TDD Cov Kev Pab: 1-800-947-3529 (hu dawb)

HMO Tawm Suab Sawv Cev: 1-800-752-3431 (hu dawb)

24-Teev MVP Tus Xov Tooj: 1-888-756-6060 (hu dawb)

Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom yuav pab tau koj nrhiav ib tug kws kho mob hauv koj pawg HMO uas koom ua ke. Thov hu rau Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

Kev txhais ntawv los sis txhais lus muaj rau cov neeg kom uas xav tau, thov hu rau ib Tug Neeg Sawv Cev Pab Cov Neeg Koom ntawm 1-800-895-2421 (hu dawb).

### **Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

Koj yuav nqa tau koj cov tshuaj tau tom ntawm cov chaw nqa tshuaj hauv MercyCare cheeb tsam uas muab kev pab. Yog xav paub seb MercyCare puas yuav them rau cov tshuaj tom koj lub khw nqa tshuaj, nug koj tus kws ntim tshua los sis hu rau Qhov Chaw Pab Neeg ntawm 1-800-895-2421 (hu dawb).

### **Muaj cov kev pab tshwj xeeb dab tsí rau kuv?**

- Tus Xov Tooj Koom 24 Teev — Muaj los teb koj cov lus nug 24 teev ib hnub twg, xya hnub rau ib plua twg.
- Chav qhia txog kev kaj huv ntawm cev.
- Ntshav qab zib thiab kev tawm tswv yim txog qhov ua tsis taus pa (asthma).
- Kev Tswj Thaum Uas Tsis Tau Los Yug Menyuam.
- Tsheb thauj mus los (thauj dawb) mus thiab los ntawm cov sij hawm soj ntsuam mob.
- Cov neeg koom daim ntawv xov xwm.

### **Kuv yuav tsum tau ua raws li cov cai koom twg?**

Ua ib tug neeg koom hauv MercyCare, koj yuav tsum tau xaiv ib tug kws kho mob thaum uas koj xav tau kev pab kho mob. Yog tias koj xav tau kev pab xaiv ib tug kws kho mob, hu rau peb lub Customer Service Department ntawm 1-800-895-2421 (hu dawb). Koj yuav hloov koj tus kws kho mob thaum twg los tau uas hu rau Qhov Chaw Pab Neeg ntawm 1-800-895-2421 (hu dawb). Koj yuav tsum tau ib daim ntawv xa mus los ntawm koj tus kws kho mob thiaj li yuav tau kev pab tshwj xeeb sab nraum MercyCare pawg neeg koom. Yog tias koj tus kws kho mob txiav txim hais tias koj yuav tsum tau mus cuag ib tug kws tshwj xeeb, nws yuav xyuas qhov uas xa koj mus.

Muaj kev pab kho hniav thiab kho pob txha hauv Medicaid qhov them-nqi-rau-kev-pab, tsis muaj hauv MercyCare. Koj yuav txais tau kev pab kho pob txha thiab kho hniav los ntawm cov kws kho kho pob txha los sis kho hniav twg los tau tsuav lawv kam txais Medicaid daim yuaj Forward.

## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj<br>Cov Chaw Kho Mob<br>Uas Muab Kev Pab<br>Ua Ntej (PCPs) | Kho Mob Uas Muab Kev Pab Ua<br>Ntej (PCPs)   |  | Cov Tsev Kho Mob hauv Nras  |
|---|--|--|---|
| Brown   | DePere<br>Green Bay<br>Luxemburg   | Oneida<br>Pulaski  | Green Bay — Aurora/BayCare Medical Center<br>Green Bay — St. Mary's Hospital<br>Green Bay — St. Vincent's Hospital  |
| Calumet   | Chilton<br>New Holstein  |  | Chilton — Calumet Medical Center  |
| Dodge   | Beaver Dam<br>Brownsville<br>Fox Lake<br>Hustisford  |  | Beaver Dam — Community Memorial Hospital<br>Watertown — Watertown Memorial Hospital   |
| Fond du Lac   | Brandon<br>Campbellsport<br>Fond du Lac<br>Lomira  | Mount Calvary<br>Ripon<br>Waupun   | Fond du Lac — St. Agnes Hospital<br>Ripon — Ripon Medical Center<br>Waupun — Waupun Memorial  |
| Green Lake  | Berlin<br>Markesan   | Montello<br>Princeton  | Berlin — Berlin Memorial Hospital   |
| Jefferson   | Ixonia<br>Johnson Creek<br>Lake Mills  | Oconomowoc<br>Watertown  | Watertown — Watertown Memorial Hospital   |
| Kenosha   | Kenosha<br>Paddock Lake  | Salem<br>Twin Lakes  | Kenosha — Aurora Medical Center — Kenosha<br>Kenosha — Children's Hospital of Wisconsin   |
| Manitowoc   | Kiel<br>Manitowoc<br>Two Rivers  |  | Manitowoc — Aurora Medical Center — Manitowoc<br>Manitowoc — Holy Family Medical Center   |
| Marathon  | Mosinee<br>Stratford<br>Wausau   |  |   |
| Milwaukee   | Brown Deer<br>Cudahy<br>Greendale<br>Greenfield<br>Hales Corners<br>Milwaukee<br>Oak Creek | St. Francis<br>Shorewood<br>S. Milwaukee<br>Wauwatosa<br>West Allis<br>Whitefish Bay | Cudahy — St. Luke's South Shore<br>Milwaukee — Children's Hospital of Wisconsin<br>Milwaukee — Columbia LLC<br>Milwaukee — Columbia-St. Mary's Sacred Heart<br>Rehabilitation Institution<br>Milwaukee — Sinai Samaritan Medical Center<br>Milwaukee — St. Francis Hospital<br>Milwaukee — Heart Hospital of Milwaukee<br>Milwaukee — St. Joseph's Hospital<br>Milwaukee — St. Luke's Medical Center<br>Milwaukee — St. Michael Hospital<br>West Allis — West Allis Memorial Hospital |
| Outagamie   | Appleton<br>Hortonville<br>Kaukauna  | Little Chute<br>New London<br>Seymour  | Appleton — St. Elizabeth Hospital<br>New London — New London Family Medical Center  |
| Ozaukee   | Belgium<br>Cedarburg<br>Grafton  | Mequon<br>Port Washington<br>Thiensville   | Mequon — Columbia/St. Mary's Ozaukee  |
| Racine  | Burlington<br>Racine   | Union Grove<br>Waterford   | Burlington — Memorial Hospital of Burlington  |
| Sheboygan   | Elkhart Lake<br>Oostburg   | Plymouth<br>Sheboygan  | Plymouth — Aurora Valley View Medical Center<br>Sheboygan — St. Nicholas Hospital<br>Sheboygan — Sheboygan Memorial Medical Center  |
| Walworth  | Darien<br>Delavan<br>East Troy   | Elkhorn<br>Lake Geneva<br>Walworth   | Elkhorn — Lakeland Medical Center   |

| <b>Cov Nras uas Muaj</b><br><b>Cov Chaw Kho Mob</b><br><b>Uas Muab Kev Pab</b><br><b>Ua Ntej (PCPs)</b> | <b>Kho Mob Uas Muab Kev Pab Ua</b><br><b>Ntej (PCPs)</b>          |  | <b>Cov Tsev Kho Mob hauv Nras</b>   |
|---|---|--|---|
| Washington  | Germantown<br>Hartford<br>Jackson                                 | Slinger<br>West Bend                             | Hartford — Aurora Medical Center<br>West Bend — St. Joseph's Community Hospital         |
| Waukesha  | Brookfield<br>Hartland<br>Menomonee Falls<br>Mukwonago<br>Muskego | New Berlin<br>Oconomowoc<br>Pewaukee<br>Waukesha | Brookfield — Elmbrook Memorial Hospital<br>Oconomowoc — Memorial Hospital of Oconomowoc |
| Waupaca   | Clintonville<br>Manawa<br>Marion                                  | Waupaca<br>Weyauwega                             | Waupaca — Riverside Medical Center  |
| Waushara  | Plainfield<br>Redgranite  | Wautoma<br>Wild Rose                             | Wild Rose — Wild Rose Community Memorial Hospital                                       |
| Winnebago   | Hilbert<br>Menasha<br>Neenah                                      | Omro<br>Oshkosh<br>Winneconne                    | Neenah — Children's Hospital of Wisconsin<br>Oshkosh — Mercy Medical Center             |
| Wood  | Marshfield<br>Nekoosa<br>Wisconsin Rapids                         |  | Wisconsin Rapids — Riverview Hospital   |

#### **Lus Qhia Kom Paub**

Kev Pab Cov Neeg Koom: 1-888-713-6180 (hu dawb) or 1-414-345-4646

TDD Cov Kev Pab: 1-800-446-6136 (hu dawb) los sis 1-414-345-4621

Xav tau kev pab ua lus Mev thiab lus Hmoob: 1-888-713-6180 (hu dawb)

Yog xav paub seb cov kws kho mob thiab cov chaw kho mob me twg yog nrog Network Health Plan, hu rau Qhov Chaw Pab Neeg ntawm tus xov tooj sauv los sis Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb).

#### **Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

Koj yuav nqa tau tshuaj tom ntawm lub khw nqa tshuaj hauv koj lub nras. Yog xav paub seb Network Health Plan puas yuav them rau cov tshuaj los ntawm koj lub khw uas koj nyiam tshaj, hu rau peb lub Member Services Department ntawm 1-888-713-6180 (hu dawb) los sis 1-414-345-4646.

#### **Muaj cov kev pab tshwj xeeb dab ts'i rau kuv?**

- Txhua lub cajj nyooq ntawm lub xyoo koj yuav tau txais NHP Daim Ntawv Xov Xwm. Qhov no yuav muaj tswv yim zoo txog kev kaj huv ntawm cev thiab qhov kev them nqi kho mob.
- NHP muaj ib tug xov tooj uas hu tom qab cov neeg ua hauj lwm tiav hu ua NurseWise. Cov kws ntsuam mob yog cov uas yuav pab koj qhov kev xav kom tau yog tias koj hu tsis tau rau koj tus PCP.
- NHP muaj cov neeg ua hauj lwm uas hais lus Mis Kas, Mev, thiab Hmoob. Peb tseem muaj neeg txhais lus rau lwm hom lus thiab.
- Cov kev pab tshwj xeeb nrog rau kev txiat luam yeeb, ntshav qab zib, thiab Pib Yam Ntse rau Koj Tus Menyuam. (Start Smart for Your Baby).
- Cov kev pab uas sib txuas los txuas koj rau cov kev pab kho mob thiab kev pab neeg:
  - ✓ Cov neeg ua hauj lwm tom qhov kev sib txuas yuav nrog koj tham hauv xov tooj, xav cov ntawv qhia rau koj, thiab tuaj xyuas koj tom tsev yog tias koj xav kom lawv tuaj.
  - ✓ Kev txuas tseem pab txuas koj mus rau cov kev pab neeg hauv zej zos. Yog tias koj xav tau khoom noj, tsev nyob, khaub ncaws, hluav taws xob, txuas mus.
  - ✓ Hu rau Kev Txuas ntawm 1-888-713-6180.

#### **Kuv yuav tsum tau ua raws li cov cai koom twg?**

Peb xav kom koj xaiv ib tug kws kho mob thaum uas koj koom nrog peb. Koj ua tau qhov no uas hu rau peb lub Member Services Department ntawm 1-888-713-6180 (hu dawb) los sis 1-414-345-4646. Koj hloov tau koj tus kws kho mob uas hu rau tib tug xov tooj ntawv.

Cov tshuaj sau mus yuav tsum tau kev tso cai ua ntej. Yog tias koj los sis koj tus kws kho mob xav tau ib daim ntawv uas muaj cov npe tshuaj, thov hu rau Qhov Chaw Pab Cov Neeg Koom.

Poj niam xaiv tau ib tug kws kho mob rau OB/GYN thiab lwm tus kws kho mob uas mus cuag nws ua ntej, tsis tas yuav ib qho kev xa mus cuag tus kws kho mob rau OB/GYN.

Yog xav xyuas sseb puas muaj kev pab kho hniv hauv koj lub nras, thov hu rau peb lub Member Services Department.

Muaj kev pab kho pob txha hauv Medicaid qhov them-nqi-rau-kev-pab, tsis muaj hauv Managed Health Services. Koj yuav txais tau kev pab kho pob txha qhov twg los tau tsuav lawv kam txais Medicaid daim yuaj Forward.

Kev xa mus rau ib tug kws tshwj xeeb yog ua los ntawm koj tus kws kho mob.

# Security Health Plan



## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj<br>Cov Chaw Kho Mob<br>Uas Muab Kev Pab<br>Ua Ntej (PCPs) | Kho Mob Uas Muab Kev Pab Ua Ntej<br>(PCPs)      |                                | Cov Tsev Kho Mob hauv Nras   |
|---|---|--------------------------------|--|
| Adams   |   |                                |  |
| Barron  | Chetek<br>Cumberland                            | Rice Lake<br>Turtle Lake       | Cumberland — Cumberland Memorial Hospital<br>Rice Lake — Lakeview Medical Center |
| Chippewa  | Cadott<br>Chippewa Falls                        | Cornell<br>Stanley             | Chippewa Falls — St. Joseph's Hospital<br>Stanley — Victory Medical Center       |
| Clark   | Greenwood<br>Loyal<br>Neillsville               | Owen<br>Thorp                  | Neillsville — Memorial Hospital  |
| Eau Claire  | August<br>Eau Claire                            | Fairchild                      | Eau Claire — Sacred Heart Hospital   |
| Forest  | Crandon<br>Laona                                |                                |  |
| Iron  | Mercer  |                                |  |
| Jackson   | Black River Falls                               |                                | Black River Falls — Black River Memorial<br>Hospital                             |
| Juneau  |   |                                |  |
| Langlade  | Antigo<br>Birnamwood                            | Elcho                          | Antigo — Langlade Memorial Hospital  |
| Lincoln   | Merrill<br>Tomahawk                             |                                | Merrill — Good Samaritan Health Center<br>Tomahawk — Sacred Heart Hospital       |
| Marathon  | Athens<br>Colby/Abbotsford<br>Edgar<br>Marathon | Mosinee<br>Stratford<br>Wausau | Wausau — Wausau Hospital, Inc.   |
| Oneida  | Minocqua<br>Rhinelander                         | Three Lakes<br>Woodruff        | Rhinelander — St. Mary's Hospital<br>Woodruff — Howard Young Medical Center      |
| Portage   | Amherst<br>Plover                               | Rosholt<br>Stevens Point       | Stevens Point — St. Michael's Hospital   |
| Price   | Park Falls<br>Prentice                          | Phillips                       | Park Falls — Flambeau Hospital, Inc.   |
| Rusk  | Bruce<br>Ladysmith                              |                                | Ladysmith — Rusk County Memorial Hospital  |
| Sawyer  | Radisson<br>Stone Lake                          |                                |  |
| Taylor  | Gilman<br>Medford                               | Rib Lake                       | Medford — Memorial Health Center   |
| Vilas   | Eagle River<br>Land O'Lakes                     | Phelps                         | Eagle River — Eagle River Memorial Hospital                                      |
| Washburn  |   |                                |  |
| Waupaca   | Iola<br>Waupaca                                 |                                |  |
| Waushara  | Wautoma   |                                |  |
| Wood  | Marshfield<br>Nekoosa                           | Wisconsin Rapids               | Marshfield — St. Joseph's Hospital<br>Wisconsin Rapids — Riverview Hospital      |
| <b>Lwm Cov Chaw</b>   |   |                                |  |
| Dunn  | Menomonie                                       |                                |  |
| Shawano   | Wittenberg                                      |                                |  |
| Trempealeau   | Osseo   |                                | Osseo — Osseo Medical Center   |

**Lus Qhia Kom Paub**

Qhov Chaw Pab Neeg: 1-800-791-3044 (hu dawb)

Kws Ntsuam Mob Tus Xov Tooj uas Qhib 24-Teev: 1-800-549-3174 (hu dawb)

Kev Pab Txog Kev Puas Hlwb/Kev Siv Yeeb Siv Tshuaj: 1-800-791-3044 (hu dawb)

Lub nug txog Khw Nqa Tshuaj: 1-800-472-2363 (hu dawb)

Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom yuav pab tau koj nrhiav ib tug kws kho mob uas yog ib tug neeg muab kev pab hauv koj lub HMO. Thov hu rau Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

**Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

Muaj ntawm lub khw nqa tshuaj (uas nyob ze) hauv koj cheeb tsam uas yuav ntim koj cov tshuaj. Tag nrho cov khw loj, xws li Shopko, Cops, Walgreens, K-Mart, The Medicine Shoppe, thiab Wal-Mart yuav ntim koj cov tshuaj. Hu rau Qhov Chaw Pab Neeg ntawm 1-800-472-2363 (hu dawb) yog xav kom ntim koj cov tshuaj.

**Muaj cov kev pab tshwj xeeb dab tsi rau kuv?**

- Kev pab cov neeg los ntawm cov neeg uas nyob hauv koj cheeb tsam thiab paub thiab xav pab cov neeg uas nyob rau sab hnub tuaj, sab qaum teb, sab hnub poob, thiab nruab nrab hauv Wisconsin.
- Hu dawb 24-teev kws ntsuam mob tus xov tooj, uas koj hu tau mus nug txog kev kaj huv ntawm cev rau koj thiab koj tsev neeg.
- Cov ntawm xov xwm rau cov neeg koom.
- Kev pab txog kev npaj tsheb thauj mus los rau cov sij hawm mus soj ntsuam mob.
- Cov kawm txog kev kaj huv ntawm cev thiab cov kev pab txog kev txiav luam yeeb, kev tswj qhov ua pa tsis tshua taus (asthma), kev kawm txog ntshav qab zib, kev pab thaum menyuam tseem nyob hauv plab, kev pab tiv thaiv, thiab lwm cov yis laj.
- Feem ntawm ua cov Kev Soj Ntsuam Mob tom koj tus neeg muab kev pab lub chav fai, tiam sis nws yeej uas tau rau lwm lub caj meem fai pab txog kev kaj huv ntawm cev hauv tej lub nras.

**Kuv yuav tsum tau ua raws li cov cai koom twg?**

Koj yuav tsum xaiv ib tug kws kho mob ntawm peb daim ntawm teev npe. Tus kws ho mob no yuav muab los sis tswj koj cov kev kho mob feem ntawm. Tus kws kho mob uas koj xaiv yuav tsum tau nyob hauv tib lub nras uas koj nyob. Peb txhawb kom koj siv tib tug kws kho mob txhua zaus koj mus soj ntsuam mob. Koj yuav hloov tau koj tus kws kho mob thaum twg los tau ua hu rau Qhov Chaw Pab Cov Neeg ntawm 1-800-791-3044 (hu dawb).

Muaj kev pab kho hniav thiab kho pob txha hauv Medicaid qhov them-nqi-rau-kev-pab, tsis muaj hauv Security Health Plan. Koj yuav txais tau kev pab kho hniav thiab kho pob txha los ntawm cov kws kho kho hniav thiab kho pob txha qhov twg los tau tsuav lawv kam txais Medicaid daim yuaj Forward.



## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj<br>Cov Chaw Kho Mob<br>Uas Muab Kev Pab<br>Ua Ntej (PCPs) | Kho Mob Uas Muab Kev Pab Ua<br>Ntej (PCPs)                                     | Cov Tsev Kho Mob hauv Nras   |
|---|--|--|
| Brown   | DePere<br>Denmark<br>Green Bay<br>Pulaski                                      | Green Bay — Bellin Memorial Hospital   |
| Calumet   | Brillion<br>Chilton<br>New Holstein  | Chilton — Calumet Medical Center   |
| Fond du Lac   | Ripon  | Ripon — Ripon Medical Center   |
| Green Lake  | Berlin<br>Green Lake<br>Markesan<br>Princeton                                  | Berlin — Berlin Memorial Hospital  |
| Manitowoc   | Two Rivers   | Holy Family Memorial Hospital  |
| Marquette   | Montello   |  |
| Menominee   | Keshena  |  |
| Oconto  | Gillett<br>Lakewood<br>Oconto<br>Oconto Falls<br>Suring                        | Oconto — Oconto Memorial Hospital<br>Oconto Falls — Community Memorial Hospital                |
| Outagamie   | Appleton<br>Black Creek<br>Kaukauna<br>Kimberly<br>Seymour                     | Appleton — Appleton Medical Center   |
| Shawano   | Bonduel<br>Shawano<br>Tigerton   | Shawano — Shawano Medical Center   |
| Waupaca   | Clintonville<br>Iola<br>Manawa<br>Marion<br>New London<br>Waupaca<br>Weyauwega | New London — New London Family Medical Center<br>Waupaca — Riverside Medical Center            |
| Waushara  | Plainfield<br>Wautoma<br>Wild Rose   | Wild Rose — Wild Rose Community Memorial<br>Hospital   |
| Winnebago   | Menasha<br>Neenah<br>Oshkosh<br>Winneconne                                     | Neenah — Theda Clark Medical Center<br>Neenah — Children's Hospital of Wisconsin Fox<br>Valley |

**Lus Qhia Kom Paub**

Xov Tooj 1-800-757-1950 (hu dawb)  
(24 teev ib hnub twg): 1-920-831-1950

Cov Tsis Hnov Lus Zoo: 1-800-735-6345 (hu dawb)

Touchpoint muaj ntau tshaj 500 tus kws kho mob rau koj xav los pab koj cov kev mob nkeeg. Yog xav paub seb cov kws kho mob twg yog nrog Touchpoint hu rau peb ntawm 1-800-757-1950 (hu dawb) los sis 1-920-831-1950.

Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom tej zaum yuav pab tau koj nrhiav seb tus kws kho mob twg yog nrog Touchpoint. Thov hu rau Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb) yog tias koj muaj lus nug.

**Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

Koj siv tau cov khw nqa tshuaj hauv Touchpoint cov cheeb tsam uas muab kev pab, nrog rau tag nrho cov Walgreens, K-Mart, ShopKo, Wal-Mart, thiab Touchpoint cov chaw nqa tshuaj tom cov tsev kho mob me; los sis hu rau Touchpoint ntawm 1-800-757-1950 (hu dawb) los sis 1-920-831-1950 rau ib daim ntawv uas teem cov chaw nqa tshuaj cov npe.

**Muaj cov kev pab tshwj xeeb dab tsi rau kuv?**

Theda Care thaum Hu yog ib qhov kev pab uas muab cov lus qhia txog kev kaj huv ntawm cev dawb thiab kev xa mus rau lwm tus kws kho mob. Cov kev teb xov tooj yog teb los ntawm cov kws ntsuam mob 24 teev ib hnub twg, xya hnub rau ib plua twg. Cov xov tooj yog 1-800-236-2236 (hu dawb) thiab 1-920-830-6877. Ntxiv nrog rau koj tus kws kho mob, koj yuav xyuas tau ib tug Touchpoint OB/GYN, tus kws kho pob txha, tus neeg muab kev pab txog kev puas hlwb, los sis kws kho qhov muag (rau kev soj ntsuam qhov muag) yam uas tsis tas tau kev xa mus.

**Kuv yuav tsum tau ua raws li cov cai koom twg?**

Peb xav kom koj xaiv ib tug kwsk ho mob rau txhua tus neeg hauv koj tsev neeg uas koom hauv Touchpoint. Koj ua tau qhov no yog tias hu rau Touchpoint ntawm 1-800-757-1950 (hu dawb) los sis 1-920-831-1950.

Muaj kev pab kho hniav hauv Medicaid qhov them-nqi-rau-kev-pab, tsis muaj hauv TouchPoint. Koj yuav txais tau kev pab kho hniav los ntawm cov kws kho kho hniav twg los tau tsuav lawv kam txais Medicaid daim yuaj Forward.

Muaj kev pab kho pob txha los ntawm Touchpoint.

Koj tus kws kho mob yuav xa koj mus rau ib tug kws kho mob tshwj xeeb rau ib cov teeb meem txog kev kaj huv ntawm cev. Li no nco ntsoov xyuas kom koj muaj ib daim ntawv sau (kev xa mus) los ntawm koj tus kws kho mob uas xa koj mus cuag ib tug kws kho mob tshwj xeeb. Daim ntawv uas sau no (kev xa mus) yuav qhia rau koj seb tau pom zoo pes tsawg hnub los sis peb tsawg zaus rau koj mus cuag nws. Yog tias koj daim ntawv uas sau ntawv (kev xa mus) tau tag sij hawm lawm, koj yuav tau rov qab mus nqa ib daim ntawv sau (kev xa mus) los ntawm koj tus kws kho mob.

# UnitedHealthcare of Wisconsin



## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj<br>Cov Chaw Kho Mob<br>Uas Muab Kev Pab<br>Ua Ntej (PCPs) | Kho Mob Uas Muab Kev Pab Ua<br>Ntej (PCPs)   | Cov Tsev Kho Mob hauv Nras   |
|---|--|--|
| Milwaukee*  | Brown Deer<br>Milwaukee<br>Cudahy<br>Franklin<br>Glendale<br>Greenfield<br>Hales Corners<br>Oak Creek<br>Shorewood<br>South Milwaukee<br>St. Francis<br>Wauwatosa<br>West Allis<br>Whitefish Bay | Milwaukee — Children's Hospital of Wisconsin<br>Milwaukee — Columbia Hospital<br>Milwaukee — Froedtert Memorial Hospital<br>Milwaukee — St. Francis Hospital<br>Milwaukee — St. Joseph's Hospital<br>Milwaukee — St. Mary's Hospital<br>Milwaukee — St. Michael's Hospital |
| Racine  | Burlington<br>Racine<br>Union Grove  | Racine — St. Luke's Medical Center<br>Racine — St. Mary's Medical Center   |

\*UnitedHealthcare tsuas txais cov neeg koom tshiab hauv lub Nras Milwaukee xwb.

## **Lus Qhia Kom Paub**

Kev Pab Neeg thiab Kev Txhais Ntawv: 1-800-504-9660 (hu dawb)

TDD Cov Kev Pab: 1-800-324-7448 (hu dawb)

Kev Pab Txhais Lus: 1-800-504-9660 (hu dawb)

Yog cov lus qhia kom paub los sis yuav xyuas seb koj tus kws kho mob puas yog ib tug neeg koom hauv peb pawg neeg muab kev pab, hu rau Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb).

## **Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

UnitedHealthcare tau cog lus nrog rau Walgreens, K-Mart, Osco, Wal-Mart, Target, Shopko, thiab lwm cov chaw nqa tshuaj hauv qab ntawm sab hnub poob hauv Wisconsin. Nug koj tus kws muab tshuaj seb lawv puas yog ib tug muab rau UnitedHealthcare. Nco ntsoov muab koj daim yuaj Forward thiab lwm cov kev tuav pov hwm kho mob uas koj muaj rau lawv.

## **Muaj cov kev pab tshwj xeeb dab tsi rau kuv?**

- UnitedHealthcare muaj kev pab txhawb nqa thaum tsis tau yug menuam, kev tawm tswv yim txog kev noj hauv, thiab kev pab txog ntshav qab zib thiab qhov ua tsis taus pa (asthma). Hu rau tus xov tooj rau Qhov Kev Pab Neeg saum toj yog tias xav paub ntxiv txog lwmcov kev pab txog kev kaj huv ntawm cev thiab cov kev pab hauv zej zos.
- UnitedHealthcare yog ib lub laj fai uas pom zoo los ntawm xeev txog Kev Tswj Thaum Tsis Tau Los Yug Menuam thiab Kev Tswj Txog Kev Zov Menyuam. Peb muaj cov neeg pab neeg thiab cov kws ntsua mob uas yuav pab teb tau cov lus nug txog kev noj hauv/WIC, kev yug menuam, kev pub niam mis rau menuam noj, kev tu menuam mos liab, txuas mus. Yog xav paub ntxiv, thov hu 1-414-443-4630 los sis 1-800-599-9071.
- UnitedHealthcare muaj ib Qhov Kev Pab Txog Kev Tawm Suab Sawv Cev los pab txog cov teeb meem ntawm kev tu thiab hauv haiv neeg. Thov hu rau Qhov Chaw Pab Neeg yog tias koj muaj lus nug txog kev pab txog kev tawm suab sawv cev.
- UnitedHealthcare muab kev pab tauj mus los rau cov kev pab uas yog pab rau kev kho mob hauv lub nras Milwaukee.
- UnitedHealthcare muaj kev pab ceev 24-teev los pab koj thiab koj tsev neeg thaum uas muaj xwm ceev.

## **Kuv yuav tsum tau ua raws li cov cai koom twg?**

Txhua tus neeg nkag yuav tsum xaiv ib tug kws kho mob. Yog tias koj tsis xaiv ib tug kws kho mob, peb yuav xaiv ib tug rau koj mus cuag txog koj cov kev pab kho mob. Tus kws kho mob no yuav ntsib koj feem ntau rau tag nrho koj cov kev mob nkeeg. Yog yuav hloov koj tus kws kho mob, koj yuav tsum hu rau UnitedHealthcare Qhov Chaw Pab Neeg ntawm 1-800-504-9660 (hu dawb). Koj yuav mus cuag tau koj tus kws kho mob tshiab thawj hnub ntawm lub hlis tom qab peb tau txais qhov uas koj hu tuaj.

Tau xa cov xov tooj rau koj hauv cov ntaub ntawv rau cov neeg koom. Xyuas koj phau ntawv rau cov neg koom thiab koj daim ntawv teem cov kws kho mob npe.

UnitedHealthcare muaj kev pab ntau los pab koj nrog koj tus kws kho mob tham los sis lwm cov neeg ua hauj lwm hauv qhov kev pab kho mob. Koj yuav tau txais qhov kev pab no txawm tias koj tsis paub hais lus Mis Kas los sis tsis hnov lus zoo thiab hais lus tsis meej. Peb yuav pab tau koj nrhiav neeg txhais lus thiab txhais lus rau cov neeg tsis hnov lus. Hu rau peb Qhov Chaw Pab Neeg ntawm tus xov tooj sab sauv rau kev pab.

Yog tias koj xav mus cuag lwm tus kws kho mob los sis kws tshwj xeeb, koj tus kws kho mob yauv tsum tau kam. Koj tus kws ho mob yuav xa ib daim ntawv xa mus rau lwm tus kws kho mob. Tus kws kho mob tov yuav tsum tau ib daim quav ntawm daim ntawv xa es thiaj li ntsib tau koj.

UnitedHealthcare muaj kev pab kho hniav hauv cov nras hauv qab no: Milwaukee, Racine, thiab Waukesha.

Koj txais kev pab kho pob txha ntawm tus kws kho pob txha twg los tau tsuas nws kam txais Medicaid daim yuaj Forward. Koj cov kev pab kho pob txha muaj los ntawm Medicaid qhov them-nqi-rau-kev-pab, tsis yog hauv UnitedHealthcare.



## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj<br>Cov Chaw Kho Mob<br>Uas Muab Kev Pab<br>Ua Ntej (PCPs) | Kho Mob Uas Muab Kev Pab Ua<br>Ntej (PCPs)   | Cov Tsev Kho Mob hauv Nras  |
|---|--|---|
| Dane  | Belleville<br>Cottage Grove<br>Cross Plains<br>Deforest<br>Fitchburg<br>Madison<br>Mazomanie<br>McFarland<br>Monona<br>Mt. Horeb<br>Oregon<br>Stoughton<br>Sun Prairie<br>Verona<br>Waunakee | Madison — UW Children's Hospital<br>Madison — UW Hospital and Clinics<br>Madison — Meriter Hospital<br>Stoughton — Stoughton Hospital |

## **Lus Qhia Kom Paub**

Qhov Chaw Pab Neeg: 1-800-362-3310 (hu dawb) los sis 1-608-643-2491

TDD Cov Kev Pab: 1-608-643-1421

Kev Pab Txhais Lus: 1-800-362-3310 (hu dawb)

Thov hu rau Unity Qhov Chaw Pab Neeg ntawm tus xov tooj sau sab sauv es xyuas seb koj tus kws kho mob puas yog ib tug koom hauv Unity Health Insurance tus kws kho mob los sis hu rau Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002 (hu dawb).

## **Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

Koj yuav nqa tau koj cov tshuaj ntawm cov khw kho nqa tshuaj ntau hauv Unity cov cheeb tsam muab kev pab. Nug koj tus kws muab tshuaj seb nws puas yog nyob hauv Unity Health Insurance los sis hu rau Qhov Chaw Pab Neeg.

## **Muaj cov kev pab tshwj xeeb dab tsi rau kuv?**

- Qhov kev pab txiav luam yeeg.
- Tus Neeg Saib Xyuas Txog Kev Muab Rub Neeg Hauv Zej Zos los pab soj ntsuam thiab npaj rau koj cov kev pab kho mob — Hu 1-800-362-3008 (hu dawb) thiab nug rau Medicaid Tus Neeg Tawm Suab Sawv Cev.
- “ Health Bound” cov kev pab qhia tom UW Lub Tsev Kho Mob Loj thaib Cov Tsev Kho Mob Me.
- Daim ntawv xov xwm rau cov neeg koom.
- Tsheb thauj mus los rau kev soj ntsuam mob thiab kho hniav rau cov neeg koom hauv Madison cheeb tsam.
- Ib qho kev pab thiab phaj tshab txog “ Tos Txais Menyuam ” rau cov neeg koom uas tau txais kev pab thaum uas tsis tau los yug menuam.
- “ N kag thiab Ye ej ” — Txhua hli muaj ib qho kev pheej hmoov uas tau Wal-Mart cov ntawv phaj tshab mus yuav khoom rau cov neeg koom uas tau kev soj ntsuam txog Kev Kaj Huv Ntawm Cev.

## **Kuv yuav tsum tau ua raws li cov cai koom twg?**

Koj yuav tsum tau xaiv ib qho chaw muab kev pab ua ntej (PCP) rau txhua tus neeg hauv tsev neeg thaum uas koj koom nrog Unity. Thawj zaus peb yuav muab ib tug kws kho mob rau koj, tiام sis koj yuav hloov tau qhov no thaum twg los tau ua hu rau peb ntawm 1-800-362-3310 (hu dawb) los sis 1-608-643-2491. Yog tias koj hu rau peb tsis pub dhau hnub 20th ntawm lub hlis, koj mus tau rau koj tus kws kho mob tshiab thawj hnub ntawm lub hlis tom qab.

Koj qhov chaw kho mob me thiab/los sis PCP lub npe yuav nyob rau ntawm koj daim yuaj Unity. Yog tias koj xaiv ib tug kws kho mob ntawm ib lub tsev kho mob me hauv qab no, koj yuav mus cuag tus kws kho mob twg los tau ntawm lub tsev kho mob me ntawv.

UW Health — Belleville Family Medical Clinic  
UW Health — Northeast Family Medical Clinic  
UW Health — Research Park Clinic  
UW Health — Wingra Family Medical Center  
UW Health — Verona

Nco ntsoov xyuas koj daim yuaj Unity kom tus kws kho mob los sis lub tsev kho mob me ntawv yog koj tus kws kho mob. Yog tias nws tsis yog, hu rau Unity Qhov Chaw Pab Neeg ntawm 1-800-362-3310 (hu dawb) los sis 1-608-643-2491 es muab hloov.

Koj tus Unity Health Insurance kws kho mob tej zaum yuav xa koj mus cuag lwm tus kws kho mob (ib tug kws kho mob tshwj xeeb) rau tej yam mob nkeeg. Koj yuav teem sij hawm tsis tau mus cuag ib tug kws kho mob kom txog thau muas koj tau hu rau koj tus PCP ua ntej tso. Koj tus PCP yuav xa ib daim ntawv thov kho koj los sis mus cuag ib tug kws kho mob tshwj xeeb. Hu rau Qhov Chaw Pab Neeg ntawm 1-800-362-3310 (hu dawb) los sis 1-608-643-2491 yog tias muaj lus nug txog Unity.

Muaj kev pab kho hniav thiab kho pob txha hauv Medicaid qhov them-nqi-rau-kev-pab, tsis muaj hauv Unity Health Care. Koj yuav txais tau kev pab kho pob txha thiab kho hniav los ntawm cov kws kho kho pob txha los sis kho hniav twg los tau tsuav lawv kam txais Medicaid daim yuaj Forward.



## Kuv yuav tau txais kev pab qhov twg?

| Cov Nras uas Muaj<br>Cov Chaw Kho Mob<br>Uas Muab Kev Pab Ua<br>Ntej (PCPs) | Cov Nroog uas Muaj Cov Chaw Kho<br>Mob Uas Muab Kev Pab Ua Ntej<br>(PCPs)             | Cov Tsev Kho Mob hauv Nras  |
|---|---|---|
| Barron  | Barron<br>Cameron<br>Chetek<br>Cumberland<br>Prairie Farm<br>Rice Lake<br>Turtle Lake | Barron — Barron Memorial Medical Center<br>Cumberland — Cumberland Memorial Hospital<br>Rice Lake — Lakeview Medical Center |

**Lus Qhia Kom Paub**

Qhov Chaw Pab Neeg: 1-800-472-5411, txuas rau 1254 (hu dawb) los sis 1-715-836-1254

TDD Cov Kev Pab: 1-608-643-1421

Cov Kev Pab Txhais Ntawv: 1-800-472-5411, txuas rau 1254 (hu dawb)

Thov hu rau Valley Qhov Chaw Pab Neeg ntawm tus xov tooj saum toj es xyuas seb koj tus kws kho mob puas yog Valley Health Plan ib tug kws kho mob, los sis hu rau Wisconsin Medicaid thiab BadgerCare HMO Tus Neeg Pab Txog Kev Koom ntawm 1-800-291-2002.

Yog tias koj xav tau kev pab txhais ntawv, hu rau Kev Pab Txhais Ntawv ntawm tus xov tooj saum toj, Yuav txuas koj mus rau ib qho kev hu uas yog peb leeg tham ua ke ntawm koj, Tus Neeg Sawv Cev Rau Kev Pab Neeg, thiab ib tug neeg txhais lus.

**Cov chaw nqa tshuaj (khw muag tshuaj) twg yuav ntim tshuaj rau kuv?**

Koj yuav nqa tau koj cov tshuaj tom cov khw nqa tshuaj feem ntawm Barron, Buffalo, Chippewa, Dunn, Eau Claire, Pepin, Pierce, St. Croix, los sis Trempealeau cov nras. Hu Qhov Chaw Pab Neeg ntawm 1-800-472-5411, txuas mus 1254, (hu dawb) los sis 1-715-836-1254 es xyuas seb lub khw nqa tshuaj uas koj siv puas yog Valley Health Plan ib tug neeg muab kev pab.

**Muaj cov kev pab tshwj xeeb dab tsi rau kuv?**

- Kev tawm tswv yim txog ntshav qab zib.
- Ntawv xov xwm rau cov neeg koom.
- Cov kev pab tiv thaiv.
- Txhua xyoo, ib qho phaj tshab los ntawm Econofoods muaj muab rau cov neeg koom uas tau txais kev qhov kev soj ntsuam uas Xyuas Txog Kev Kaj Huv Ntawm Cev.

**Kuv yuav tsum tau ua raws li cov cai koom twg?**

Ua ib tug neeg koom hauv Valley Health Plan, koj yuav tau xaiv ib tus kws kho mob los ntawm peb daim ntawv. Koj yuav hu tau rau Qhov Chaw Pab Neeg ntawm 1-800-472-5411, txuas rau 1254, (hu dawb) los sis 1-715-836-1254.

Tsis tas yuav tau kev xa mus thaum uas koj siv Valley Health Plan tus kws kho mob tshwj xeeb.

Valley Health Plan muaj cov kev pab los pab koj tham nrog koj tus kws kho mob los sis lwm cov neeg ua hauj lwm hauv kev pab kho mob. Koj yuav tau txais qhov kev pab no txawm tias koj tsis paub hais lus Mis Kab los sis tsis hnov lus zoo thiab hais lus tsis meej. Peb yuav pab nrhiav ib tug neeg txhais ntawv thiab txhais lus rau cov neeg tsis hnov lus. Hu rau Qhov Chaw Pab Neeg ntawm tus xov tooj sauv.

Yog tias koj siv kev pab kho pob txha, Valley Health Plan muaj qhov kev pab no. Koj yuav tau siv ib tug kws kho pob txha uas yog ib feem ntawm peb pawg neeg muab kev pab. Yog xav xyuas seb koj tus kws kho mob tam sim no puas yog ib feem ntawm peb pawg neeg, hu rau Qhov Chaw Muab Kev Pab ntawm tus xov tooj uas muaj sab sauv.

Muaj kev pab kho hniav hauv Medicaid qhov them-nqi-rau-kev-pab, tsis muaj hauv Valley Health Plan. Koj yuav txais tau kev pab kho hniav los ntawm cov kws kho hniav twg los tau tsuav lawv kam txais Medicaid daim yuaj Forward.

Division of Health Care Financing

**Muaj lus nug? Hu 1-800-291-2002 (hu dawb)**

**Txhais ua Lus Mev thiab Lus Hmoob**